

The 'BIG' Questions

Do you offer early drop off and late collection?

Yes. We operate an early drop off and late pick up, which you can request. This can be booked at an additional charge.

What should my child wear?

Your child should dress in comfortable clothing that they can be free to move about in. Ideally sports clothing (no jeans). Trainers are essential.

Can you support children who have special educational needs?

We will always try and accommodate children with additional needs. Please provide this information on our booking form or contact us to discuss this further.

Can our child attend just a few days?

No. The programme is designed so that your child makes continued progress throughout the week. Your child will not receive the full benefits by only attending a few days.

'MAKING THE **BIG** STEP A SMALLER STEP'

Where can I find your cancellation and refund policy?

You can find all of our policies on our website. You will also receive our terms and conditions when you book online.

Will my child be with their friend during the programme?

We endeavour to make sure your child is with at least one of their friends during the programme. However, we also believe our programme provides an exciting opportunity for children to build new relationships ahead of year 7, in particular those in their tutor group.

Can my child bring/use their mobile phone?

Yes, although we do ask that they keep their phone switched off and in their bag during the school day.

What does a typical week look like on your programme?

View an example timetable* of activities on our website and in our leaflet, or watch our promo video using the QR code overleaf.

*subject to change



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FAQS

FREQUENTLY
ASKED
QUESTIONS

THE **BIG** STEP!
YEAR 6-7
TRANSITION
PROGRAMME

Any Questions?



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